



Questions To Ask Your Repair Contractor

- How long has your company been in business?
- How long has your manufacturer been making piers?
- Is your company certified by the pier system manufacturer?
- How long is your warranty?
- Is your warranty backed by the manufacturer?
- Does the warranty cover the entire area being underpinned?
- How long has your company been installing piers?
- What is your company's BBB rating and do you have a Complaint Free Award?
- What is your company's Angie's List Rating?
- Is your company an EBESCO Research Best Pick?
- Does your company recycle all concrete and hydraulic oil?
- Are your piers manufactured in North America using high-quality domestic steel?
- Is your pier certified with the following codes:
 - 2000 International Building Code?
 - BOCA National Building Code?
 - 1999 Standard Building Code?
 - 1997 Uniform Building Code?
 - 2000 International Residential Building Code?
 - 1998 International One and Two Family Dwelling Code?
- Does your piercing system meet the stringent quality control standards of ISO 9001?
- Is your pier hot dipped galvanized and flow-coat protected?



- Does your pier bracket fit a minimum of 8” underneath the concrete stem wall?
- Do your piers have lateral stabilizer built into the bracket connection?
- Are your piers welded in the field?
- What is the Ultimate capacity of your piers?
- Do you use an independent structural engineering firm to certify and stamp all drawings and plans?
- What safety factor do you design to?
- Is every pier independently load tested?
- Are all of your pressure gauges certified?
- Do all of your excavations follow OSHA guidelines?
- Do you compact your excavations in lifts when backfilling?
- What amount of insurance do you carry?
- Do you have separate residential and commercial crews?
- When can you start the project? Is this clearly stated in the proposal?
- Approximately how long will this project take?
- Will the crew be here every work day from start to finish?
- Approximately what times will your crew start and finish?
- Does your contract include all engineering cost?
- Does your contract include all permitting cost?
- Who is responsible for obtaining the permit?
- Are you licensed with my city, town or village?
- Do you have local references for projects just like mine?

For over 30 years Atlas Restoration, LLC. has been providing homeowners throughout Chicagoland with permanent solutions to their structural settlement problems. We will provide a free comprehensive evaluation of your foundation and, if applicable, a written estimate.